

KinderConnect – Create an Account and Unlock an Account

In order for county workers to access KinderConnect, the State first needs to give them the required credentials.

To create an Account:

- A** Send an email with the proper form requesting access to KinderConnect to the Help Desk at Help_Desk@texas.gov.
- B** Once your access has been provisioned, log in to www.MyTexas.gov using your State of Texas User ID and password.
- C** Navigate to **Applications** and click on the KinderConnect tile. You will be logged in to KinderConnect.

To unlock an Account:

- A** If you forget your password, you will need to reset it through www.MyTexas.gov.
- B** Once your account has been unlocked, log in to www.MyTexas.gov using your State of Texas User ID and password.
- C** Navigate to **Applications** and click on the KinderConnect tile. You will be logged in to KinderConnect.



The image shows the KinderConnect sign-in page. At the top, there is a logo for KinderConnect and the text "EdLink CCAP (Child Care Assistance Program)". Below this is a "Sign in to your account" form. It includes fields for "Username" (containing "jpsimmons") and "Password" (containing "*****"). Red arrows point to the "jpsimmons" and "*****" fields. Below the fields are "Sign In" and "Forgot password?" buttons.