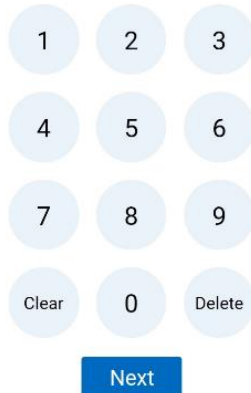



# KinderSign – Resetting PIN

- A** Use the keypad to enter your 10-digit telephone number. Tap **Next**.

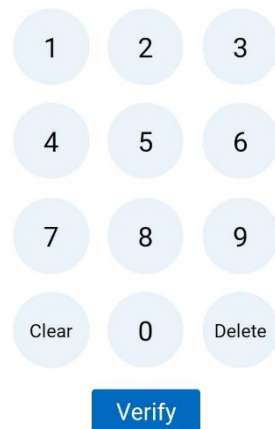


A keypad with buttons for digits 1-9, 0, Clear, and Delete. Below the keypad is a blue button labeled "Next".

- B** Click on **Change PIN**.

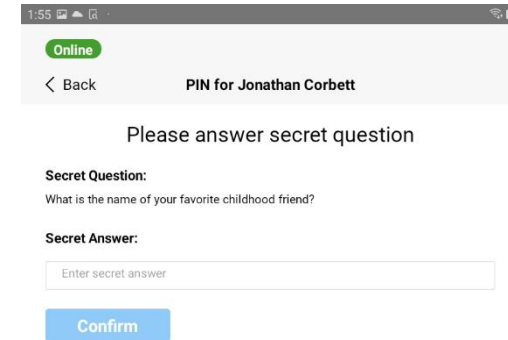


A screenshot of a mobile app interface. At the top, it says "Online" and "Jonathan Corbett (Sponsor)". There is a "Change PIN" link with a red arrow pointing to it. Below the header is the text "Enter your PIN".



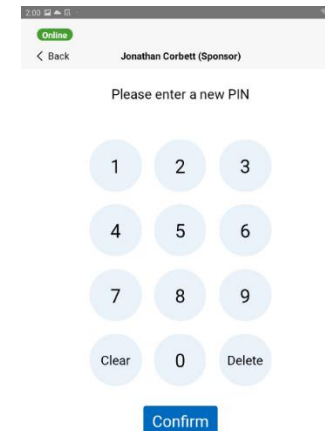
A keypad with buttons for digits 1-9, 0, Clear, and Delete. Below the keypad is a blue button labeled "Verify".

- C** Use the keyboard to enter the answer to your secret question. Tap **Confirm**.



A screenshot of a mobile app interface. At the top, it says "Online" and "PIN for Jonathan Corbett". Below the header is the text "Please answer secret question". There is a "Secret Question:" section with the text "What is the name of your favorite childhood friend?". Below that is a "Secret Answer:" section with a text input field labeled "Enter secret answer". At the bottom is a blue button labeled "Confirm".

- D** Enter your new 6 to 8 digit **PIN** and tap **Confirm**.



A screenshot of a mobile app interface. At the top, it says "Online" and "Jonathan Corbett (Sponsor)". Below the header is the text "Please enter a new PIN". Below the text is a keypad with buttons for digits 1-9, 0, Clear, and Delete. At the bottom is a blue button labeled "Confirm".

- E** Re-enter your new 6 to 8 digit **PIN** and tap **Confirm** again.

- F** KinderSign takes you back to the initial screen where you will enter your 10-digit telephone number.