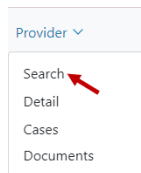


IVR – Provider Set Up on KinderConnect

A **Provider** must use the internet to self-register prior to using KinderConnect. You will need to verify your IVR phone number.

A Log in to KinderConnect. **Note:** You must be registered in KinderConnect. If you are not, refer to **KinderConnect - Provider Registration** QRC for additional information.

B Click **Search** under Provider.



C Enter the appropriate search criteria into the available fields, then press **Search**.

Provider Search

Provider Name:	<input type="text"/>
Region:	Select All
Foreign Key:	<input type="text"/>
Provider #:	<input type="text"/>
License #:	<input type="text"/>
Phone Number:	<input type="text"/>
Device Count:	Select All
Status:	Select All

D Click on the Provider name to select.

Search Results

Name	ID	Foreign Key	Provider #	Type	License #	Region	Phone	IVR Phone	Address	Operators	Devices	Children	Status
ABC / 123 Learning Center (1234567)	321	1234567	1234567	Licensed Center	1234567	Gulf Coast	281-123-456	281-321-654	23931 Some Place RD HOCKLEY, TX 12344		0	3	Active

E On the Provider **Detail** page, verify that the phone number displayed in the **IVR Phone Number** field is the number that the Sponsors (parents/caregivers) will be calling from. If it is not, contact the TX3C Support Center at 888-265-6461 and request the phone number to be changed.

Provider Detail

Provider:	ABC / 123 Learning Center (1234567) <input type="button" value="Select"/>
Provider ID:	321
Provider Type:	Licensed Center
Address Line 1:	23931 Some Place RD
Address Line 2:	
City:	HOCKLEY
State:	TX
Zip Code:	77447
Phone Number:	281-123-4567
Foreign Key:	987654
Region:	Gulf Coast
Status:	Active

Provider Category: * Web

Time Zone: Select All

Allowed To Edit Attendance: ☒

Allowed To Edit Disabled Attendance Days: ☐

Enable Provider API: ☐

Attendance API Source: Vendor Interface

Attendance API Source Version:

IVR Phone Number: (281) 321-6549

Pilot Participant: ☐

Overnight Care: ☐

Reset Geolocation: ☒

Latitude: 0

Longitude: 0

Provider Locked: ☐

Contacts

+ Add New Contact

First Name	Last Name	Email	Action
			<input type="button" value="Edit"/> <input type="button" value="Delete"/>

Note: The telephone number cannot be blocked. It can be a landline or a mobile phone.